

Curriculum Vitae

LEONARD J. PARADISE SR.

Certified Restorer # 94

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EDUCATION

Graduated West Genesee High School (1973)

- New York State Regents Diploma
- All Technical Disciplines

POST – GRADUATE EDUCATION

Catastrophe Claim Fraud, Jacksonville, FL (2008)

Ethical Adjusting in a Changing Environment, Jacksonville, FL (2008)

Marshal Swift Cost Estimator Certification, Online (2007)

NYS Division of Codes Intro to NYS Existing Building Code , Syracuse, NY (2006)

Contractors Pricing Methods, Nashville, PLRB Nashville TN (2006)

Mold Science Updated, PLRB Nashville TN (2006)

Religious Buildings Loss and Mitigation, PLRB Nashville TN (2006)

Problem Buildings, PLRB Nashville TN (2006)

Building Codes, Lorman Education Services, Syracuse NY (2006)

Construction Management for Large Loss, PLRB San Antonio TX (2005)

Appraisal of Large Loss, PLRB San Antonio TX (2005)

Commercial Roof Losses, PLRB San Antonio TX (2005)

Adjusting Water Losses With Mold, PLRB San Antonio TX (2005)

Adjusting Large Losses, San Antonio TX (2005)

Large Loss, Controlling your Consultants, PLRB Orlando, FL (2003)

Onondaga County Public Safety Institute, Public Safety Critical Incident Management, Syracuse, NY (2003)

New York State Fire Training, Conducting Live Fire Training, Syracuse, NY (2002)

New York State Fire Training, Live Fire Safety Course, Syracuse NY (2002)

Onondaga Community College, Hazardous Material Awareness, Syracuse, NY (2002)

Onondaga Community College, OSHA Safety Refresher Course, Syracuse, NY (2002)

Certified Microbial Remediation Supervisor Course, AIAQ, Syracuse, NY (2002)

Incident Command Course, New York State, Marcellus, NY (2001)

Accident Victim Extrication Course, New York State, Marcellus, NY (2001)

Microbial Remediation Technician Training Course Syracuse, NY (2001)

Daubert Decision: Trends and Implications For Testifying Experts, University of California Conference (2001)

New York State Fire Chief's Conference on Firefighting, Syracuse, NY (2001)

POST – GRADUATE EDUCATION: continued

Mold Remediation Technician Course, Indoor Air Quality, Syracuse, NY (2001)
 Restoration and Mold Remediation, Association of Cleaning and Restoration, Colorado Springs, CA (2001)
 New York State Fire Chief's Conference on Firefighting, Syracuse, NY (2000)
 Leadership Conference 2000, National Institute of Restoration, San Antonio, TX (2000)
 Industry Trends and Technology, Association of Cleaning and Restoration, Nashville, TN (2000)
 Bus Rescue Course, New York State, Marcellus, NY (1999)
 Technology conference and update, Association of cleaning and Restoration Palm Springs, CA (1999)
 Core Course 101, International Society of Appraisers, Tampa, FL (1997)
 Technical Update Conference, Association of Cleaning and Restoration, Los Angeles, CA (1997)
 Technology 96 Seminar, Computer Technology, Association of Cleaning and Restoration, New Orleans, LA (1996)
 Global Wrap Services School, Global Industries, Philadelphia, PA (1995)
 Technical Seminar on Fire Restoration, Association of Cleaning and Restoration, San Francisco, CA (1995)
 Disaster Klean Up Chapter Conference on Restoration, Philadelphia, PA (1995)
 Technical Update, Contents Restoration, National Institute of Disaster Restoration, Salt Lake City, UT (1995)
 Leadership Conference, National Institute of Restoration, Nashville, TN (1995)
 Conference on Restoration Techniques and Trends, Association of Cleaning and Restoration, Orlando, FL. (1994)
 Certified Restorer Continuing Education, National Institute of Disaster Restoration, Washington, DC (1994)
 NIFR Technical Seminar, National Institute of Fire Restoration, Boston, MA (1994)
 Leadership Council Update, National Institute of Restoration, St. Louis, MO, (1994)
 Restoration Technology Continuing Education, Restorx, San Juan, Puerto Rico (1994)
 Conference on Restoration Trends, First General Enterprises, Cancun, Mexico (1994)
 Restoration Technology Update, Restorx, (1993)
 Conference on Cleaning and Restoration, Association of Cleaning and Restoration, Las Vegas, NV (1993)
 Conference on Restoration and Insurance Coverage, First General Enterprises, New Orleans, LA (1993)
 Advanced Business Management and Technical Course, Restorx Inc., New Orleans, LA (1992)
 Executive Conference, National Institute of Restoration, Kansas City, MO (1992)
 Conservation Symposium, Massachusetts Institute of Technology, Boston, MA (1992)
 Technical Conference, First General Enterprises, Fort Worth, TX (1992)
 Executive Leadership Conference, National Institute of Restoration, (1992)
 Certified Restorer School, National Institute of Disaster Restoration, Arlington, VA (1991)
 Restoration Business Management, National Assoc. of Home Builders, Atlanta, GA (1991)
 Restorx Conference on Restoration Technology, Nassau, Bahamas (1991)
 Bad Faith Seminar, Property Loss Research Bureau, Chicago, IL (1991)
 Restoration Conference, First General Enterprises, Ft. Lauderdale, FL (1991)
 Executive Conference, National Institute of Restoration, St. Louis, MO. (1990)
 Technology and Trends Conference, First General Enterprises, San Juan, Puerto Rico (1990)
 Certified Restoration Technician, National Institute of Disaster, Pittsburgh, PA (1989)
 Study in Odor Technology, Un-Smoke Systems, Pittsburgh, PA (1989)
 Study in Restoration Technology, Un-Smoke Systems, Pittsburgh, PA (1989)
 Leadership Conference on Restoration, National Institute of Restoration, Pittsburgh, PA (1989)

PROFESSIONAL EXPERIENCE:

Principle, L.J.Paradise Construction, 1972 –1992, Commercial General Construction Company, Syracuse, NY

- Specialized in Retail, Restaurant, Office Building, and Warehouse Facilities.
- Offices in Syracuse, New York and Tampa, Florida
- Oversight of day-to-day operations of five project managers, eight field superintendents and up to 50 field employees.
- On site supervisor for construction of Fresno's Bar and Grill in Camillus, New York, Tex-Mex theme restaurant, oak finishes with hand crafted oak trim, Mexican Tile floors, Stain Glass décor. Start to opening in sixty days.
- On site supervisor for the conversion of 7000 square foot Jack Appleseeds Restaurant to the Manhattan Café, Complete gutting of the structure, including new underground plumbing to opening in twenty three days.

PROFESSIONAL EXPERIENCE: continued

- Oversight of the construction of the Winkworth Professional Building, 16,000 square foot two story office building.
- Oversight of the design and construction of the Opera House Restaurant, in Middletown, Connecticut.
- Turn a balcony and entrance of a circa 1850 opera house into a Fine Dining Restaurant. Project was profiled in Remodeling Contractor Magazine August 1985.
- Oversight of the conversion of the first two New York State Thruway rest stops into Burger King Restaurants, profiled in Remodeling Contractor Magazine April 1986.
- Supervised construction of McDonald's Restaurants at Route 11 North Syracuse, NY Route 20, Lafayette, New York, Teal Ave Syracuse, New York.
- Supervised Retail store installations for Payless Shoes (14 stores), Record Town (3 stores), Papa Gino's Restaurants (4 restaurants), Fashion Bug Stores (13 stores), Marshall's (2 stores), Kiddie City, Forest City Auto Parts, Hopkins Fine Jewelry, Gentleman's Warehouse, Pizza Hut Restaurant (5 Projects), Toys R Us, Arby's (2 restaurants), Mothercare Stores (5 Stores), B. Dalton Book Store, Webster's Men's Ware (2 stores), Taco Bell (6 restaurants), Koenig Art Emporium (4 stores), Great Expectations (2 stores), Regis Hair Salons (2 Stores), Jeans West (3 stores), Pepperidge Farms Restaurant, Coconuts, Hickory Farms
- Oversight of the design and construction of industrial facilities for Hoffman Sausage, Beam Mack Truck,
- Seneca Supply, Pall Trinity Manufacturing.
- Principle, Loss Recovery System Inc., 1983-present, formerly First General Services of Syracuse Inc. Syracuse, NY.
- Over see day-to-day operations of large restoration service firm, including financial, insurance requirements, human resources, marketing, sales, contracts, production, safety, customer service, collection, legal work,
- Oversight of the restoration of major school incidents at:
 - Oswego High School (FIRE)
 - New Haven Elementary School (MAJOR PUFF BACK)
 - Onondaga Madison BOCES (FIRE)
 - Stonehenge Elementary (FIRE)
 - Mohawk Valley Junior High (MAJOR WATER LOSS)
 - Mexico High School (ATTIC FIRE)
 - Lyncourt School (MAJOR WATER LOSS)
 - Clyde Savannah High School (FIRE)
 - Cortland BOCES (MAJOR BLACK WATER FLOOD)
- Oversight of the restoration of the document archives at the First Baptist Church Southwood, NY.
- Onsite supervisor for the business continuation plan and restoration of contents for the Montessori School after major fire. Total time missed by students two days.
- On site supervisor Farm and Family store smoke contamination of structure and contents 2 weeks before Christmas, Contents and Structure cleaned in four days.
- Oversight of the restoration of Swedish Auto Facility after heavy smoke loss from vehicle fire in the structure, Business continuation consulting along with structure and contents restored.
- Oversight for the business continuation, structure and contents restoration for Marcellus Veterinary Hospital. Two days down time.
- Co managed (Inrecon Inc.) St. Johns Lutheran Church Fire Lyons, New York, Oversight and coordination of the contents restoration along with pew restoration.
- On site supervisor St. Michael's Lutheran Church, major fire in the school wing, coordinated the cleaning and restoration of the church that was attached to the school.
- Ten years commercial roofing experience, Paradise Waterproofing, at the start of construction business career. Oversight of roof replacements, restoration of roof coverings, installation of Modified Bitumen, Built up Asphalt, Built up Tar, Single Ply and more.

EXAMPLES OF FORENSIC WORK:

Osceola County Florida, St Paul Travelers, Hurricane damage to multiple locations and complexes for county owned facilities, Work with adjuster to review quotes on building restoration on multiple structures through out the county. Determined one vendor was over billing on multiple projects by 2 and 3 times the hurricane price structure. After review the vendor was, county officials reopened bills for possible reimbursement.

Superior Energy Louisiana, multiple locations, Lexington Insurance, Hurricane Katrina and Rita , Serving the Gulf Coast oil drilling industry, many of the locations were remote and on the coast. Many did physically not exist after the loss. Much of the work had to be fro photos and debris observation. Complete restoration and repair cost were calculated at each site. All submitted invoices were reviewed against the damage assessments prepared by Forensic Damage Consultants. Assessments were performed on approximately 15 different complexes; some had been accessed for Katrina when Rita revisited the location. Sites were reevaluated for new damage and separate damage assessments were prepared for Rita.

530 7th Ave, New York City, New York, Utica First Insurance, third party liability, subcontractor caused vault fire, investigated possible subrogation avenues with adjuster. Calculated replacement cost of main electrical switchgear, interfaced with primary coverage to determine cost allocations for the loss.

Houma House, Crum and Forester Insurance, New Orleans, Louisiana , 380 apartments subjected to flood on the first level to 4 foot, wind damage to roofs of structures affected the upper portion of the first level and the entire second levels to different degrees. We separated flood damage from wind damage, developed a system to conclude the assessment without preparing a cope for each of the 380 units. Met with public adjuster to conclude value of property damage

Trinity Church and St. Paul's Chapel, New York City, New York, Ground Zero World Trade Center collapse, Project Manager for St. Paul Insurance on Trinity Church, St. Paul's Chapel, a 25 story high rise office building and a 6 story day care center less than one block from ground Zero. The project included interior cleaning, exterior cleaning including a 280 foot tall spire, all HVAC and mechanical items, the oldest stain glass in the country, St. Paul's Chapel the second oldest continuously used structure in the country, the original paining of the seal of the United States commissioned by George Washington, the original paining of the seal of the state of New York, Elevators including shafts, 40 tenant spaces, two TV studios and a book store and contents owned by Trinity Parish. All had to be coordinated in the Red Zone causing major access problems to be overcome. Cost reduction due to on site Forensic Damage Consultants intervention \$3,800,000.00.

Certified Traffic Controls, Andover, New York, St. Paul Insurance, Major Fire, no public adjuster involved, approximately 80 percent of the structure had burned to the ground. Using pictures from the adjuster and data supplied from a site visit by the adjuster an assignment was given to produce a replacement cost for the structure. The structure was a 22,500 square foot manufacturing facility with all of the appropriate machinery and systems needed to produce road signs. The report generated was calculated at normal commercial construction cost, system by system. Total cost to replace the structure was \$560,552.34 or \$24.88 per square foot of structure. The loss was settled using these figures in a timely and amicable fashion by the adjuster.

Alliance Bank Building, Rochester, NY, Forensic Damage Consultants was called for "a million dollar" water loss in a 16 story circa 1920 typical bank building. It consists of terracotta demise, plaster wall finish now covered with commercial vinyl coverings. It has an ornate board room on the 16th floor. It was finished with Paduke Mahogany wall panels, built in cabinetry, bent corners with round columns covered in bent Paduke Mahogany. It had a domed plaster ceiling with original chandeliers. This room sits directly under the water tank that overflowed 180,000 gallons of water. The vertical water intrusion caused damage down seven floors. Forensic Damage Consultants was engaged to monitor dry down contractors. To help with this we launched several data loggers to document the drying process. Working with the drying contractors we managed to save the finishes in the board room with minor repairs. We were also directed to prepare a damage assessment in total and to review the drying invoices. The loss was concluded at \$416,000.00.

EXAMPLES OF FORENSIC WORK continued:

Beacon Community, Springfield, Massachusetts Liberty Property, Two eleven story wing housing units, Major sprinkler main break under slab, upwards of two feet of water first floor wing B and C. Total demolition due to mold, disrupted wing B. Wing C partially gutted due to water intrusion. Most of this work was performed prior to assignment. The mold abatement contractor was less than caring during removal and caused extensive unnecessary work at the point of our involvement. The insured hired an architect to prepare drawings for the restoration of the two wings. The architect cited many “code requirements” from New Building Codes. We reviewed the drawings, met with the architect, and explained that the “Existing Building Codes” governed the loss. We then convinced them to remove the code items by addendum. The items included in “code requirements” totaled several hundred thousand dollars. The contractor on the loss then prepared estimates totaling close to one million dollars with major scope items open including electric, plumbing and HVAC. The open items were valued at several hundred thousand including all new electric sub panels and arc fault interrupters (“required by code”). Our position was that in fact that they were not required and cited section, Thirty Four of the Mass building codes and won. This was the same on many costly items that were purported to be “required by code”. Working through the code issues, getting better electrician quotes, and bringing the restoration vendor in line, the loss finished at slightly over one million dollars total.

Goldberg Furniture Stores, Crum and Forester Insurance, Auburn, Dewitt, Camillus and Syracuse. Labor Day Storm major flat winds, public adjuster on the loss. The windstorm had blown the roof off of the Auburn Store, causing extensive water damage. In the Dewitt store the windows were blown out two sides causing wind damage throughout. The Camillus store suffered a partial roof blow off causing water damage in two areas. Finally the Syracuse location suffered a complete roof blow off causing extensive water damage to three floors. The Syracuse location was submitted by the Public Adjuster as a “Furniture Store”, however it had not been used as such for several years. The interior was still built out as a display area and the Public adjuster requested the removal and replacement of the displays even though they were in disrepair and unused. Ordinance coverage was in effect on all locations. The original submission by the Public Adjuster was as follows: Dewitt \$32,370.00, Camillus \$90,314.00, Syracuse \$224,077.00, Auburn \$318,374.00. All locations had open items in the submission by the Public Adjuster; causing the ability to discuss the claim to be difficult. The assignment was to evaluate each location for damage due to loss and a cost to repair the damage. Camillus and Dewitt were settled immediately after our cost analysis was prepared, Dewitt \$14,864.00 and Camillus \$61,343.00. Computer aided 3D drawings were prepared for each location to provide exact area measurements. Roof replacement costs were prepared for the Syracuse and Auburn locations for the adjusters use in settlement of that issue. After a meeting with the Public Adjuster, Insurance Adjuster, and Leonard J Paradise Sr. the claim on the structure at the Syracuse Location was settled for \$138,474.00. The issue of code upgrades was left open due to the fact the repairs would not be completed in all reality. The code issue requires the work to be completed before the coverage is available. For the Auburn location, a settlement was reached at the same meeting for \$157,274.00 this was the figure prepared by Leonard J Paradise Sr. with an addition for the replacement of the ceiling grid not in the cost analysis prepared originally. The effective savings on these losses were Dewitt (\$17,506.00), Camillus (\$28,972.00), Syracuse (\$138,249.00) and Auburn (\$161,100.00) Totaling (\$345,827.00).

- Other projects include:
 - Marc Anthony Foods, Syracuse, Fire, St. Paul Insurance, Public Adjuster on the loss \$201,332.80 Cost Analysis
 - Valley View Apartments, Albany, Fire, St. Paul Insurance, Public Adjuster on loss \$143,000.00 Cost Analysis and Negotiations
 - Delphi Healing Arts, Water loss Selective Insurance, Report Cause
 - 4 Central Associates, Albany, Fire and Heavy smoke loss, St. Paul Insurance, Damage Assessment and Cost Analysis, \$105,736.00
 - Residential Contents Loss, Moving Damage, Syracuse, Chubb, High-end Furniture damaged by moving company, Evaluate for repair and replacement.

EXAMPLES OF FORENSIC WORK continued:

- A Very Nice Car Company, Syracuse, Water Loss, St. Paul Insurance, Report Cause, Roof Inspection and Report, Claim denied after report (ground water caused loss).
- Liberty Carpets, Rome, NY, Water Loss, Exchange Insurance, Salvage of goods and Cost Analysis of structural repairs.
- Chateau Inc. Rexford, NY, Golf Clubhouse, Waterloss after roof blow off, St. Paul Insurance, Public Adjuster on loss, Damage Assessment, Cost Analysis.
- Nazareth College, Rochester, NY, Major Water Loss, USFG, Facilitate clean up and repair of structures with Inrecon Inc.
- Ward Sales, Syracuse, Collapse of structure, Exchange Insurance, Facilitate cleanup, asbestos removal and Cost Analysis and Damage Assessment.
- 1329 Salina St. Inc., Syracuse, NY, Major Fire, St. Paul Insurance, Public Adjuster on loss, Cost Analysis, Damage Assessment.
- Northway Plaza, Travelers Insurance Offices, Albany, Water Loss, Business Interruption, Electronic phone system damage, For the Property Owner, Consult and Report on Emergency Clean up and Cause of Loss. \$900,000.00 loss
- ABC Special Events (hardware store), Buffalo, NY, Fire, St. Paul Insurance, Public Adjuster on loss, Damage Assessment and Cost Analysis for Structure.
- Fowler High School, Syracuse, NY, Wind and Water Loss, Kemper Insurance, Consulted on Microbial Conditions and Drying.
- Appliance Company, Syracuse, NY, Motor Vehicle Strike, State Farm Insurance, Cost Analysis and Damage Assessment.
- Upstate Office Liquidators Binghamton, NY, Roof Drain Failure, St. Paul Insurance, Roof Inspection and Cause for Subrogation Consult.
- Holiday Hotel, Camillus, NY, Roof Failure, Exchange Insurance, Roof Inspection, Report and Cost Analysis.
- Grant Motel, Auburn, NY, Roof Blow Off with Heavy Water Damage, Selective Insurance, Roof Inspection, Cost Analysis.
- Mussinger Real Estate (apartment house), Rochester, NY, Fire, St. Paul Insurance, Cost Analysis and Damage Assessment.
- Community Action Plan, Watertown, NY, Winter Storm Loss Single Ply Failure, USFG Insurance, Roof Inspection and Damage Assessment.
- Paramount Realty, Syracuse, Pipe Brake 4th floor with Asbestos Contamination, USFG Insurance, Coordinate Testing, Test for Adhesion of Fire Proofing on Steel Structure, Damage Assessment and Cost Analysis.
- El Chico Restaurant, Rome, NY, Hail Damage, St. Paul Insurance, Scope and Cost Analysis.
- Onondaga Community College Technical Building, Liability, Sign contractor screwed temporary sign into new warrantee covered commercial siding voiding warrantee. Hartford Insurance, Damage Assessment and Cost Analysis.
- St. Lawrence University, Canton, NY, Water Loss, Several Floors, USFG Insurance, Damage Assessment, Cost analysis, Facilitate Asbestos Tile Removal.
- Boys and Girls Club of Western New York, Binghamton, NY, Wind and Water Loss, St. Paul Insurance, Roof Inspection and Report, Cost Analysis of Roof Replacement, Damage Assessment of Interior.
- Empire Archive, Syracuse, NY, Fire, Hartford Insurance, Public Adjuster on loss, Cost Analysis and Damage Assessment.
- China Garden of Windom, Windom, NY, Fire, St. Paul Insurance, Two Public Adjusters on loss, Damage Assessment and Cost Analysis.

SUCCESSFUL SOOT TRACES:

- Fayetteville Pines Apartment; adjoining apartments for soot contamination, insured claiming the need to re-carpet all of the apartments, proved clean only.
- Latham Ventures, Albany, NY Pre-Manufactured office building one room fire, traced soot to remediate only insulation that was contaminated in lieu of remove and replace all underside

SUCCESSFUL SOOT TRACES continued:

- roof insulation.
- Riverview Business Park, Fulton NY, Old Miller Brewery under selective demolition. Trash fire in warehouse area. PA submitted to clean entire area. Soot trace and mapping revealed most areas contaminated by Oxy-acetylene soot not organic material.
- Everson Museum, Syracuse NY, Fire in basement kitchenette, contained to room of origin, PA claimed the entire structure needed to be cleaned. Soot tracing and mapping showed the entire structure was not in fact contaminated. Settlement reached on soot map.
- Residential structure, High end finishes and contents, extremely small fire in a toaster, insured claimed cleaning of the entire structure, antiques, paintings, furnishings, oriental carpets etcetera. Soot trace and Mapping in progress.

CODE APPLICATION INVESTIGATION:

- ❖ Seneca Town Hall, Seneca Falls, NY- Fire in lower court area, the fire consumed the lower floor, the building is built into a hill, handicap access from both floors, and Structure was not sprinkled at the time of the fire. The public adjuster advocated the requirement of sprinklers and elevator; we successfully concluded that no codes were applicable to the request.
- ❖ St Johns Lutheran church, Canajoharie, NY- Fire burned from basement up through center of the roof. Builder, public adjuster and code officer presented demands for coverage for elevator, handicap facilities addition, fire alarms (existed), and R- value increase in burned ceiling. We agreed to the R-value upgrade under elemental replacement, successfully argued that the elevator and handicap facilities were not due under ordinance coverage, and in fact not required. At the beckoning of the public adjuster, State Insurance Commission denied involvement. Architect was hired to check our work, confirmed we were on point.
- ❖ Beacon Communities, Springfield MA, Contractor and architect requested several hundred thousand in electrical upgrades as well as all new fire doors and hardware, HVAC dampers, new railings, access doors to plumbing and many minor items under code requirements. We successfully argued that in fact none of the items were required to be changed due to code.

ACHIEVEMENTS:

- Assistant Fire Chief Marcellus Fire Rescue 2006-Retired from fire service January 2007
- Fire Captain Marcellus Fire Department 2004-2006
- Certified Mold Remediation Supervisor American Indoor Air Quality Council (2002)
- Rescue Captain Marcellus Fire Department (2002-2004)
- Rescue Lieutenant Marcellus Fire Department (2001-2002)
- Microbial Remediation Technician (2001)
- National Institute of Fire Restoration Advisory Board (1996-97)
- Board of Directors Marcellus Fire Inc.
- Fire Captain, Marcellus Fire Department (1997-2001)
- Chairman of the Board, Marcellus Fire Department Inc. (1996)
- Fire Lieutenant, Marcellus Fire Department (1995)
- Firefighter of The Year, Marcellus Fire Department (1994-95)
- Outstanding First General Office, North East Region, (1994)
- Awarded Certified Restorer # 94 by the National Institute of Disaster Restoration (1992)
- Who's Who in America (1992)
- Syracuse, New York top 100 Companies (L.J.Paradise Construction Corp.) (1988)
- Board of Directors of the National Association of First General Dealers
- Founding Member of the National Association of First General Dealers
- New York State Exempt Fireman (1986)
- Rescue Lieutenant, Taunton Fire Department
- Second Degree Black Belt, Awarded by Sensei Peter Mussachio (1985)

RECOGNITIONS:

St. John's Episcopal Church Marcellus, NY (2002)
 Lakeside Fire Department (2000)
 Onondaga County Fire Chief's Association (1993 and 1998)
 Marcellus Fire Department (1994 and 2000)
 Clara Barton Society, Samaritan (1997 and 1998)
 Top 100 Companies Syracuse, NY, (1988)
 Taunton Fire Department (1977-78)

SPEAKING OR PUBLISHED WORKS:

- Property Loss Research Bureau, Orlando, Florida, Historic Building Losses (2007)
- Property Loss Research Bureau, San Antonio, Texas, Historic Building Losses (2005)
- Property Loss Research Bureau, Chicago, Illinois, Handling Historic Losses (2004)
- Property Loss Research Bureau, Orlando, Florida, Handling Historic Losses (2003)
- Association of Records Manager, Albany New York, Disaster Recovery (2002)
- Association of Record Manager of America, Chapter News Letter World Trade Center Collapse
- Association of Record Managers, Chapter Meeting, Document Restoration, Syracuse, NY (2000)
- Disaster Committee, Syracuse University, Bird Library, Disaster Preparation, (2001)
- Insurance Restoration, Lyons Club Syracuse Chapter, (1998)
- Letter to the editor , Fire Engineering, Brotherhood (1998)
- Fire Restoration Through the Eyes of a Firefighter, Cleaning and Restoration Magazine (1996)
- National Institute of Disaster Restoration, Trends in Marketing Restoration, Toronto, Canada (1996)
- Fire Restoration Through the Eyes of a Firefighter, Claims Magazine (1995)
- Fire Restoration Through the Eyes of a Firefighter, First General Services News Letter (1995)
- National Institute of Fire Restoration, Large Scale Emergency Services
- Letters to the editor, Claims Magazine, Reply to "Allstate Letter" (1992)
- Letters to the editor, Claims Magazine, Reply to "Hanson's Letter" (1992)
- First General Enterprises Conference, Providing Emergency Services, Ft. Lauderdale, FL. (1991)
- First General Services News Letter, Multiple Articles, (1986,1983,1984)

PROFESSIONAL SOCIETIES AND ASSOCIATIONS: (Past and Present)

Restoration Industry Association
 American Indoor Air Quality Council
 Association of Cleaning and Restoration Specialist
 National Institute of Disaster Restoration
 Waterloss Institute
 National Institute of Restoration
 Association of Restorers
 Bio Recovery Association
 Retail Contractors Association
 New York State Fireman's Association
 Western Section Line Officers Association
 Onondaga County Fire Chief's Association
 Onondaga County Volunteer Fireman's Association
 National Association of First General Dealers
 Past Member Syracuse Better Business Bureau

PROFESSIONAL SOCIETIES AND ASSOCIATIONS: continued

International Society of Appraisers
Association of Record Managers
International Council of Shopping Centers
New England Institute of Restoration and Cleaning
Clara Barton Society (Red Cross)
Association of Contractors and Fabricators
Claims Prevention & Procedure Council
United States Federation of Independent Business